Use Case Template

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| Use Case ID: |  | | |
| Use Case Name: | Make changes to customer accounts | | |
| Created By: | Hishaam Ahmad | Last Updated By: |  |
| Date Created: | 02/03/2020 | Date Last Updated: |  |

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| Actor: | Employee |
| Description: | Employees can make changes to existing customer accounts and changes will be viewable by the customer. Changes made to customer accounts may occur due to |
| Preconditions: | 1. Customer account must exist 2. Employee account must have permissions to edit customer accounts |
| Postconditions: | 1. Changes made to customer account is updated in database |
| Priority: |  |
| Frequency of Use: | On an as-needed basis |
| Normal Course of Events: | 1. Employees will make changes through the application. 2. Application will include a section containing a list of customers that can be sorted through 3. Employee will be able to edit information associated to each customer account and save changes which will update the database |
| Alternative Courses: |  |
| Exceptions: | Customer account may not exist in database no longer |
| Includes: |  |
| Special Requirements: |  |
| Assumptions: | Assumed specific employees will be allowed to edit customer accounts |
| Notes and Issues: |  |